

Facts from A-Z

Adapter	International adapters are available at the reception.
Allergies	Our bed linen contains feathers. For anti-allergic bedding please contact the reception.
Babysitter	On request we will be happy to organize a babysitter for you.
Bank	At the Bankverein right next to the hotel there are numerous banks with ATMs. There is an exchange office in the Drachencenter in Aeschenvorstadt 24 just around the corner or in the entrance hall of the SBB train station.
Bathrobe	Is located in the sauna bag in your room.
Bar	Our bar in the Eatery is open from 7 am to midnight and is the ideal place to try fancy drinks in a cozy atmosphere. www.nomad.ch/en/bar/
Basel Card	Upon arrival you received your personal Basel Card. This includes the ticket for free use of public transport in Basel (zones 10, 11, 13/Euro Airport and 15) and an access code to use the public W-LAN network in the city. The Basel Card also offers 50% discount for various activities such as entrance to museums, city tours or the zoo: www.basel.com/de/BaselCard
Beauty kit	Whether it's a hairbrush, conditioner, nail file, toothbrush or shaving kit - you'll find all the free amenities at the reception.
Bed equipment	Do you need an extra blanket or pillow?! Contact the reception and we will bring you the necessary utensils.
Bicycles	We are happy to provide you with our Brompton bikes from John Tweed free of charge if available. www.brompton.ch/
Breakfast	In the Eatery you can have breakfast from Monday to Friday from 7 am to 10:30 am. On weekends and holidays breakfast is served from 7 am to 11 am. On Sundays we offer our Sunday Brunch (except during the summer break) with live music until 2:30 p.m. www.nomad.ch/en/eatery/
Charger	Low battery?! At the reception you will find a charger for all other types of devices.
Check-In	From 3 pm until 11 pm. Please inform us if you arrive outside this time range.
Check-Out	From 6:30 am to 12 am on day of departure. Late or early Check-Out on request.
Culture-Box	In the first basement of the front building, in front of the guest toilets, you will find our culture box. It is filled with events that will take place in Basel in the near future. Fancy concerts, performances, theater? Here you will surely find something for your taste.
Doctor	AAN: General Medical Emergency Service of the Basel Region with day and night service. Tel: +41 (0)61 261 15 15

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- Eatery** Whether you're hungry or not: in the Eatery you'll find a suitable treat from Mon - Sat from 12 o'clock to 2 pm & 6 pm until 10 pm. On Sunday our great Sunday brunch takes place from 11:30 am to 2:30 pm or followed by a delicious Sunday dinner from 6 pm to 10 pm. www.nomad.ch/de/eatery/.
- Events** We like it colorful. That's why Nomad Eatery & Bar regularly turns into a stage for events. Celebrate with us at the party with DJ or try your way through countless gins at the next tasting. On www.nomad.ch/en/events we keep you up to date.
- Excursions** Basel and its surroundings offer you many excursion possibilities. For information & recommendations we are at your disposal at the reception. Or check out our digital guest folder under "insider tips".
- Fitness** Workout after a hard day at work?! In the 1st basement is our fitness room, where you can really work out on the latest fitness equipment or with the TRX bands. Or are you more Team Yoga? We also have tablets available to borrow at reception if you need a larger screen.
- Fruits** On almost each floor at the drinking station we provide you seasonal fruits.
- Fridge** Feel free to ask the reception if you would like to store something in our fridge in the kitchen.
- Hair dresser** At the Bankverein next to the hotel there is a selection of different hairdressing salons (some without appointment).
- Internet** We offer you free wireless (network: #Nomadbasel, password: Welcometonomad).
- Ironing Station** Our Signature Rooms have an iron and ironing board directly in the room. For all other room categories the ironing station is located on the third floor in the front building.
- Laundry service** In your room closet you will find a laundry bag with the corresponding form. If you drop off the laundry by 8:30 am, you will get it back the same day in the evening. Weekends only on request!
- Library Club** In our Library Club on the 1st floor in the front building you can work and relax in an exclusive atmosphere. There is also a small selection of board games and a wide range of books to browse through.
- Luggage** We are happy to help you with your luggage on arrival and departure. If you would like to enjoy your departure day in Basel, we will be happy to store your luggage with us.
- Magazines** In our digital guest folder you will find the link with a variety of newspapers & magazines from all over the world.
- Massage** Need to relax?! At the reception we can book the right massage for you.

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- Meeting** Conference, photo shoot, workshop, aperitif, birthday or meetings?! With business partners, friends or family? Either way, we have the right premises with everything you need. www.nomad.ch/en/meetings/
- Newspaper** Various daily newspapers are available in the Eatery. On our digital guest folder you will find a variety of newspapers from all over the world.
- Parking** In-house underground parking spaces are available for CHF 25.00 per night.
- Payment** You can pay with cash, REKA, EC, Postcard, Master/Eurocard, Visa, American Express, Diners & Twint.
- Pillow** We have a choice of different pillows (allergic and neck support pillow). The reception will be happy to help you.
- Pharmacy**
- | | |
|---|--|
| Anfos pharmacy
Aeschenvorstadt 48
4051 Basel
Fon: +41 (0)61 271 25 50 | <u>Opening hours</u>
Monday - Saturday 08.00 – 19.00
Sunday closed |
|---|--|
- Emergency**
- | | |
|---|---|
| Pharmacy at the Train station
Centralbahnstrasse 20
4051 Basel
Fon: +41 (0)61 283 30 55 | <u>Opening hours</u>
365 days
07.00 – 22.00
(after 22:00 Emergency Pharmacy -
Petersgraben 3 – next to Unispital) |
|---|---|
- Phone** The room telephone is at your free disposal. To make an external call you must first press "0". For internal calls you have to dial "3" followed by the room number. (Except for the 1st floor in the front building: Dial "37" and the last number of the room number here, example: 371 for room 11).
- Post** Homesick?! You can leave your post at the reception desk where you also can buy stamps.
- Reception** The reception is open daily from 6:30 am to 11 pm. Outside this time we are always available by telephone. You can connect directly to the room telephone by pressing the button "Reception".
- Red card** The red leather card in your room serves as a "do-not-disturb-sign". Please hang it on the outside of your room door should you not require a cleaning service.
- Room service** You are not you, when you are hungry?! No worries! You will find the menu on our internal website and it is served from 12 am to 2 pm & 6 pm to 10 pm. The exception is Sunday, when our brunch takes place from 11:30 am to 2:30 pm, but from 6 pm you can again order from the menu to your room. The service charge is CHF 8.00.
- Safe** Valuables can be stored in the room safe. Larger items can be left at the reception.
- Sauna** Just sweat it all out?! In the 1st basement is our Finnish sauna for free use. Please reserve your timeslot at the reception between 6:30 pm and 11pm.
- Sauna bag** In each room you will find a sauna bag with slippers, hammam cloth and bathrobe.

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- Sewing kit** Are you missing a button?! You can find a sewing kit for emergencies at the reception.
- Shoe shine case** You can clean your shoes yourself at the reception or give them to our staff.
- Shop** Keep calm and go shopping. In our store at the reception you will find a nice selection of products - for yourself or as a souvenir.
- Shopping** At the "Bankverein" next to the hotel there are stores and supermarkets for daily needs. The shopping street "Freie Strasse" is also within walking distance.
- Slippers** Cold feet?! In the sauna bag you can find slippers which you can use during your stay.
- Smoking** All our rooms and premises are non-smoking. We ask you to use the outside area for smoking. If you smoke in your room you will be charged a cleaning fee of CHF 250,00.
- Taxi** We will be happy to order a cab for you at the reception to your desired destination.
- Towel exchange** At NOMAD you can decide! We will exchange your towels when finding them on the floor. Towels on the rack are considered to be used again. Your bed linen are changed every 2 days. If requested we can provide you with additional hand and bath towels. If desired, we can change your sheets every day. We kindly ask you to contact the reception in case you would like to have one of the services mentioned above. Don't want any cleaning at all? You are welcome to use the QR code in your room to completely or partially dispense with it.
- TV** Our TV program offers you a wide range of national and international channels.
- Umbrella** Actually you wanted to conquer the world, but it rains?! We do not accept this excuse. Umbrellas are available at the reception.
- Vouchers** Don't you have a suitable gift yet? For all our services vouchers are issued at the reception.
- Wakeup call** Grumpy in the morning? We will help you! You can register wake-up calls at the reception.
- Water bar** You will find sparkling and non-sparkling water as well as coffee and a variety of tea on almost every floor for free use. If you don't have one on your floor, take a quick look at the ones below or above it.
- Yoga mat** You can find yoga mats in our fitness.

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